



Ark PES, Inc. | 545 Boylston Street, 6th Floor | Boston MA, 02116

Deployment Notes and Updates - Ark

Release Date - January 21, 2025

Feature Enhancements:

- A bulk delete function has been added to the **General Mailings** draft page. Now, users can select any amount of drafts and delete them with 1 action. Note: if a user deletes a General Mailing draft, it cannot be recovered and will need to be regenerated by the user.
- A Date Range column has been added to the **Income Statement**, which will allow users to pull in data from any specified date range.
- New **Memo Entities** can now be created directly from the Journal Entry create and edit view. This functionality removes the requirement to have these memo entities created before the journal entry and offers the user greater efficiency when manually entering their journal entries.

Bug Fixes:

- A Save Prompt has been added to the **Cash Receipts** page when an user has entered data in line, and then clicks the "View" button. Prior to this fix, clicking the "View" button on the Cash Receipt line would wipe the data entered by the user.
- In **Investor** details, when using the search bar to add new funds, the system was removing the previously existing fund associations. An adjustment has been made to remedy this removal of Fund links to an Investor.
- When a **Journal Entry** is uploaded with the same Journal Number, but on different dates, ark is sending an error message to the user to request a correction of their upload. Prior to this adjustment, the system was overriding a journal entry date and combining these different journal entries into one, based on the Journal Number column in the upload template. If this scenario were to arise with a user, then the user will see the following error message in the Upload History section:



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"errors": [ "Journal number 8888 has entries with different dates."
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- **Journal Entry** upload errors have been enhanced to display a user friendly error, in order to help a user self serve for upload corrections. The following scenarios have been covered, and will now direct the user to show exactly which line is incorrect:
 - Letters in the Journal Entry number field
 - Date formats that do not meet requirements
 - Unaccepted symbols
- The **Cash Receipts** dropdown now properly shows the Transaction date for the Capital Call, and no longer will be wiped to display the 1970 date. If there are any lingering Cash Receipts marked with the 1970 date, please reach out to support@arkpes.com for a final clean up.
- On **Cash Receipts**, users can now deselect the Cash Received checkmark on amounts that have not been submitted to the GL and save. Prior to this fix, deselecting the Cash Received box would result in an error message upon save.
- Dynamic filters have been added to the **Journal Entries** page. When a user filters by Funds - the Accounts filter will only show Accounts tied to the fund selected.
- On the **LP Portal**, users cannot save Investors when no changes have been made. This will fix the issue with Investors going into a PENDING status when no updates were made.
- The **Investment Transactions** modal to add new transactions has been adjusted to load without a delay.
- The **Journal Entries** page has been updated to display Journal Entries properly, based on a user's team setup. Prior to this fix, if a user did not have access to all funds that had active journal entries, the full journal entries page would not load. Now, the journal entries page will load with the journal entries that a user has access to.
- A bug fix has been deployed to remedy our service disconnection issues from the Incident in November.



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- Negative adjustments can be made to **Cash Receipts**, which will decrease an Investor's total paid in amount.
- Slow load times for **GL Reports** and **Journal Entries** have been addressed.
- Basic Admins for Standish Management can now edit certain fields on the **Chart of Accounts** list. These users remain restricted from creating or renaming accounts.
- A notification has been added when a Primary Contact changes their **Investor** information, ensuring they are aware that all wire information is pending and will not be visible on the LP Portal until approved by an administrator.
- The **Client Export** for Ark Client Admins has been updated to pull in Feature Configuration flags for the Ark GL & Banks. Prior to this fix, those features were missing from the Client Export.
- Custom column order persists when the **Journal Entries** page is sorted. Prior to this fix, custom column orders were reset if the page was sorted.
- When a user enters a **GL Account** number that exceeds the maximum value, there is a clear error message letting the user know how to resolve the error. Prior to this fix, a generic error message was displayed for the user.
- When deleting the last **Investment Transaction**, the page refreshes and the final transaction is removed & out of view for the admin user. Prior to this fix, the user would need to manually refresh this page
- The **Portfolio Companies** page is now sorted in Alpha-numeric order.